

SPACE RESERVED TO THE INTERESTED PARTY				
Complaint Suggestion	Forwarded by :	Worker	Customer	Supplier One another : _____
Identification data of the interested party:				
The interested party prefers remain ANONYMOUS	The interested party is agree to be contacted: Contact: _____ Company: _____ Address: _____ E mail: _____ Phone : _____			
FIELD OBJECT OF THE REPORT				
Child Work	Freedom of association and right to collective bargaining	Working hours		
Forced and obliged labor	Discrimination	Salary		
Health & Safety	Disciplinary procedures	Management System		
DESCRIPTION (content of the complaint):				Date: _____
ACTION AND / OR REMEDIES REQUIRED:				
SUBMISSION MODALITY OF THE COMPLAINT:				
<ul style="list-style-type: none"> - - personally or through post (in.HR Agenzia per il Lavoro SpA- V.le G.Marconi, 192-85100 Potenza fax (0971.1750071) or e-mail (reclami@inhrgroup.it)) - - directly to the Workers' Representative SA 8000 – e-mail: rappresenteantesa8000@inhrgroup.it 				
If the interested party does not feel adequately represented and protected by the figures provided for by the Social Responsibility Management System, has the right to contact directly:				
<ul style="list-style-type: none"> a) Organismo di Certificazione RINA SERVICES S.p.A. - Via Corsica, 12 -16128 - Genova telefono 010.53851 e-mail sa8000@rina.org b) Ente di Accreditamento SAAS - Social Accountability Accreditation Service - 15 West 44th Street, 6th Floor - New York, NY 10036, telefono (212) 684-1414, fax: (212) 684-1515, e-mail: saas@saasaccreditation.org 				

SPACE RESERVED TO THE COMPANY					
COMPLAINT N° _____					
Method of receipt:	Phone	Post/Fax	E-mail	Complaints box	Personally
Relevance judgment:	Relevant complaint			Complaint not relevant	
Documents / Information to be acquired:					
Aspects to be explored:					
Results of the investigation - Proposed solutions:					
Results achieved:					
Conclusions:					
Reply sent on _____ through _____ to the interested party who reported the complaint.					
Date:	Signature RSGI:		Signature RLSA 8000:		